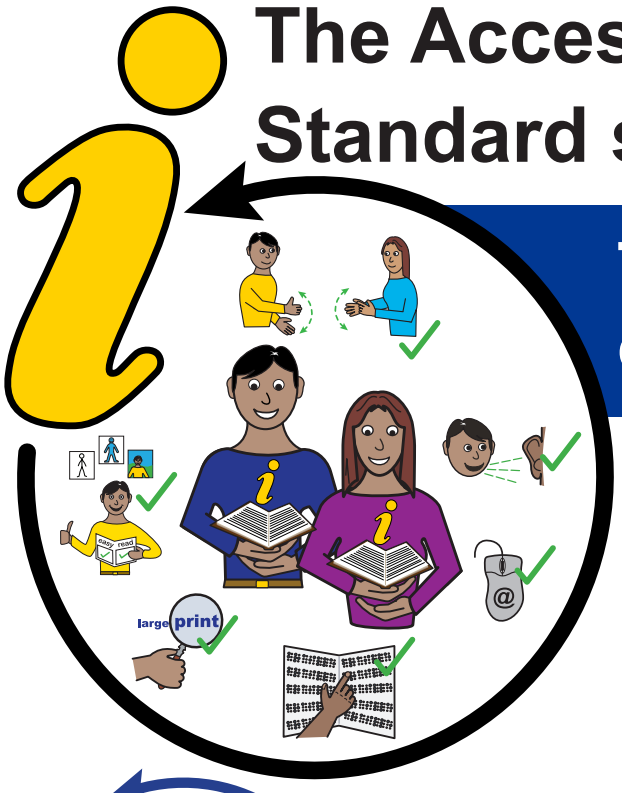
The Accessible Information Standard started on 1st April 2016.

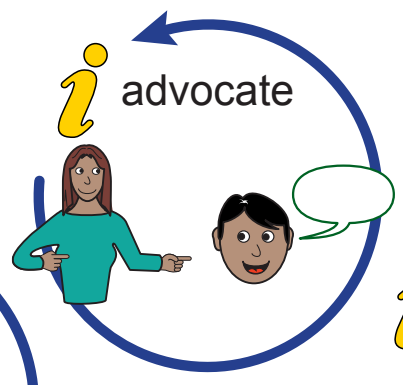


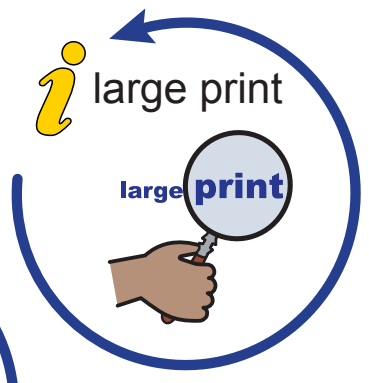
This applies to all NHS and adult social care organisations.

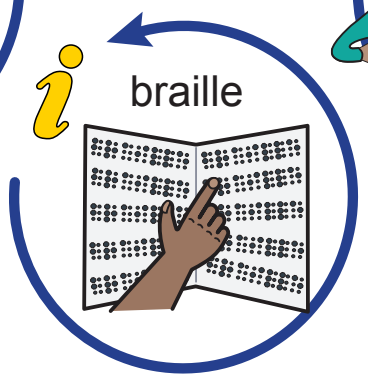
The **Accessible Information Standard** is a new law to make sure that people who have a disability, impairment or sensory loss are given information they can easily read or understand.

The **Accessible Information Standard** tells NHS and adult social care organisations they must make sure people get information in different formats such as

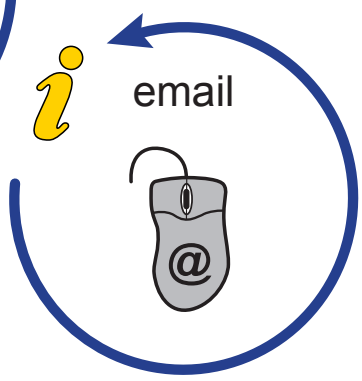






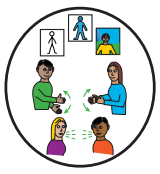






There are 5 requirements of the Standard that our Trust must do:

From 1st April



1. Ask people if they have any information or communication needs and how to meet these.

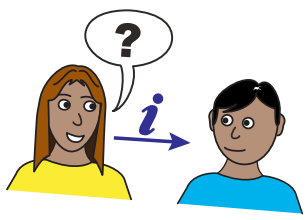


2. Record those needs clearly and in a set way.

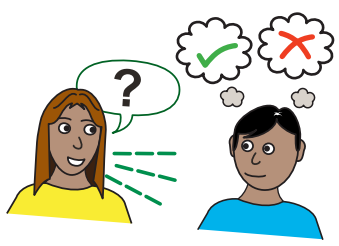


3. Highlight or flag the person's file or notes so it is clear they have communication needs and how to meet these needs.

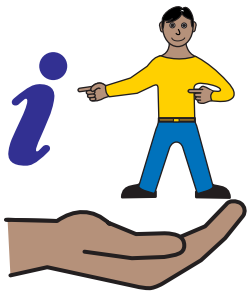
From 31st July



4. Share information about people's information or communication needs with other providers of NHS and adult social care when they have consent or permission to do so.



5. Take steps to make sure people receive information which they can access, understand and receive communication support if they need it.



Please inform a member of staff if you have any communication support needs. You need to help us make sure we get things right for you.



You can find more information about the **Accessible Information Standard** on the NHS England website: **www.england.nhs.uk/accessibleinfo**