

From **1st October 2018** we will be providing the
**Independent Health Complaints
Advocacy Service** (IHCAS)

This service can support people with complaints related to any aspect of healthcare provided by or through the NHS.

Our advocates can support you with:

- Advice, information and guidance
- Making the complaint yourself
- Attending meetings and preparing correspondence (if you are unable to do this yourself and there is no-one else that can help you)

We can provide more in-depth support if:

- Your complaint involves more than one NHS organisation
- The complaint requires a referral to the Ombudsman
- You have difficulties in dealing with the complaint yourself (and you have no-one else to help you)

**Contact us for more
information or to make a
referral:**



023 8077 6657



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www.hampshireadvocacy.org.uk



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**Hampshire
Advocacy**
Community Interest Company

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